

RESOLUTION NO. _____

**A RESOLUTION OF THE COUNCIL OF THE CITY OF GLENDALE,
CALIFORNIA, AMENDING THE FISCAL YEAR 2020-2021 GLENDALE
WATER & POWER PUBLIC BENEFIT PROGRAMS PLAN TO UPDATE
THE GLENDALE WATER & POWER CARES PUBLIC BENEFIT
PROGRAM FOR LOW INCOME CUSTOMERS AND TO AMEND THE
ONLINE STORE FOR ENERGY EFFICIENCY AND WATER MEASURES
PROGRAM**

WHEREAS, the City of Glendale, through Glendale Water & Power (“GWP”), operates a municipal utility for the distribution of electrical energy to the citizens of the City of Glendale; and

WHEREAS, beginning in January 1, 1998, California State law mandated that each local publicly-owned electric utility establish a non-bypassable, usage-based charge on local distribution service of 2.85% to fund investments in programs “for the Public Good” (hereinafter “Public Benefit Charge” or “PBC”); and

WHEREAS, the state-mandated Public Benefit Charge was adopted by the City Council and codified as Section 13.44.425 of the Glendale Municipal Code, 1995, effective January 1, 1998; and

WHEREAS, subsequent amendments to the California Public Utilities Code necessitated significant increases in PBC program production and reporting as well as new program offerings; and

WHEREAS, on February 12, 2008, the City Council adopted changes to the City’s existing solar programs, as well as an increase in the PBC to 3.6% of retail electricity charges; and

WHEREAS, the PBC charge has remained in effect and has not been extended or increased since February 12, 2008, and the proposed Public Benefit Charge Program for FY 2020-2021 implements the PBC charge as set forth in GMC Section 13.44.425; and

WHEREAS, State law requires that the PBC program allocate funding into four categories: low-income, energy efficiency, renewable resources, and research and development; and

WHEREAS, on March 4, 2020, the Governor of the State of California declared a state of emergency, and on the same date, the County of Los Angeles proclaimed the existence of a local emergency due to conditions of disaster or of extreme peril for the safety of persons or property as a result of the COVID-19 pandemic; and

WHEREAS, on March 15, 2020, the Glendale City Council adopted Resolution No. 20-28 declaring the existence of a local emergency, and further adopted Resolution Nos. 20-29, 20-33, and 20-41 which issued, ratified, or extended certain public orders it deemed necessary for preservation of life, health, safety or property; and

WHEREAS, on May 12, 2020, the Glendale City Council adopted a Resolution extending the state of emergency declared on March 16, 2020, and resolving that a local emergency shall be deemed to continue to exist until its termination is proclaimed by the Glendale City Council; and

WHEREAS, on June 2, 2020, the Glendale City Council adopted Resolution No. 20-70, approving the GWP Public Benefit Programs Plan for FY 2020-2021 (the “PBC Plan”) and authorized agreements to execute said programs, and such PBC Plan allocated funds into various programs within the categories specified by State law and by Section 13.44.425 of the Glendale Municipal Code; and

WHEREAS, the PBC Plan included an online store for the purchase of rebated energy efficiency and water conservation products as set forth in Exhibit 1 to Resolution No. 20-70, and a new low income program, the “Glendale Water & Power Cares Program,” as set forth in Exhibit 2 to Resolution No 20-70, to mitigate the effects of the COVID-19 pandemic on GWP customers; and

WHEREAS, on October 13, 2020, the Glendale City Council approved various new Clean Energy Programs for GWP, including a contract with Franklin Energy Services, LLC for an energy demand response program and an online store for the purchase of rebated energy efficiency and water conservation products; and

WHEREAS, in order to align the PBC Plan with GWP’s Clean Energy Programs, GWP proposes to amend the PBC Plan such that the online store program and rebates will be provided pursuant to the contract with Franklin Energy Services, LLC; and

WHEREAS, in order to provide additional rate relief for GWP customers experiencing low income as a result of the COVID-19 pandemic, GWP proposes to amend the Glendale Water & Power Cares Program to increase the amount of the benefit available to each individual customer, to retroactively increase the amount of the benefit provided to previously-qualified customers to match the new benefit amounts, and to extend the application deadline.

NOW THEREFORE BE IT RESOLVED BY THE COUNCIL OF THE CITY OF GLENDALE:

SECTION 1. The Online Store Program set forth in Exhibit 1 of Resolution No. 20-70 is hereby replaced by the Online Store Program set forth in Exhibit 1 to this Resolution.

SECTION 2. The Glendale Water & Power Cares Program set forth in Exhibit 2 to Resolution No. 20-70 is hereby replaced by the Glendale Water and Power Cares Program Update set forth in Exhibit 2 to this Resolution.

SECTION 3. The Council does hereby authorize the Interim City Manager, or his designee, to move appropriations without limit between detail accounts comprising the budget detail of any single budget appropriation for the approved programs set forth in the Fiscal Year 2020-2021 PBC Plan, as amended by this Resolution, based upon public needs, energy efficiency needs and program participation levels.

Adopted this _____ day of _____, 2020.

Mayor

ATTEST:

City Clerk

STATE OF CALIFORNIA)
) SS
COUNTY OF LOS ANGELES)

I, Aram Adjemian, City Clerk of the City of Glendale, certify that the foregoing Resolution No. _____ was adopted by the Council of the City of Glendale, California, at a regular meeting held on the _____ day of _____, 2020, and that same was adopted by the following vote:

Ayes:

Noes:

Absent:

Abstain:

City Clerk

EXHIBIT 1
ONLINE STORE FOR ENERGY EFFICIENCY & WATER MEASURES

This online market store will be provided by Franklin Energy Services, LLC. Franklin Energy Services, LLC provides customers the ability to purchase discounted energy efficiency/water conservation measures and smart home energy devices.

Table 11 below proposes a one-year budget of \$50,000 to provide an online market store for the purchase of discounted energy efficiency and water conservation measures through June 30, 2021.

TABLE 11

Online Store for Energy and Water Efficiency Measures	
Participation and Expenditures	
	Proposed
	FY 20-21
Measures Sold	1,500
Total Expenditures	\$ 50,000

Through the Franklin Energy Services, LLC online store, GWP residential customers may order specially-priced energy efficiency related products such as high quality LED light bulbs and advanced power strips. This online store is for residential Glendale Water & Power customers only. Purchase limits apply. GWP may add new items to the list of measures as opportunities present themselves, and as the budget allows. Below are examples of the “buy down value” customers receive from GWP:

Category	Rebate
Lighting - General	\$2
Lighting - Reflectors	\$4
Lighting - Decorative	\$4
WiFi Thermostats	\$100
Advanced Power Strips - Tier 1	\$10
Advanced Power Strips - Tier 2	\$20
Water Conservation - Aerators	\$1 - \$2
Water Conservation - Showerheads	\$10 - \$15

This program will be offered under a contract with Franklin Energy Services, LLC.

EXHIBIT 2
GLENDAL WATER & POWER CARES PROGRAM UPDATE

- **Temporary Bill Relief Program for Low Income Customers in Need**
 - Provides one-time bill relief of \$90 to \$3,250 to low income residential and business customers in need to help mitigate any impacts on low income customers and on business customers experiencing low income due to the COVID-19 pandemic. Discounts and benefits are outlined in the table below:

	Rate Class	Average Monthly Bill*	Bill Relief	Bill Relief as % of Average Monthly Bill
Single Family	L1A, B, D, E	\$ 138	\$ 210	151.7%
Multi-Family	L1A, B, D, E	\$ 65	\$ 100	154.1%
Senior/Glendale Care	L1A, B, D, E	\$ 58	\$ 90	154.1%
Small Business	L2A, B, C, D	\$ 115	\$ 175	152.8%
Medium Business	LD2A, B, C, D	\$ 2,154	\$ 3,250	150.9%
Large Business	PC1A, B, C, D	\$ 21,538	\$ 3,250	15.1%
*11/1/2019 to 10/1/2020; does not include PBC or Taxes; does not include KVAR charge for PC1 customers				

- Program enrollment period is July 1, 2020 and ends February 28, 2021.
- Applicants that apply during enrollment period and meet the eligibility criteria will receive the one-time discount on the electric bill; customers will be enrolled on a first-come, first-served basis (based upon the date of submittal of a complete application) up to the program budget cap, as may be amended per City Council Resolution approving the Public Benefits Charge Budget.
- Estimated cost of the program is \$3.0 million.

Customer Participation Requirements

- **Low Income Residential Customer Program**
 - Income Eligibility Guidelines

Income Eligibility Guidelines*	
Number in Household	Maximum Adjusted Annual
1	\$ 75,000
2	\$ 100,000
3	\$ 125,000
4 or More	\$ 150,000
<p>*The income eligibility guidelines are generally based on the income eligibility levels set for tax payers in various categories to receive the maximum benefit under 'SEC. 6428. 2020 RECOVERY REBATES FOR INDIVIDUALS' of the Federal "Coronavirus Aid, Relief, and Economic Security Act" or "CARES Act" signed into law on March 27, 2020, i.e., "(1) \$150,000 in the case of a joint return, "(2) \$112,500 in the case of a head of household, and "(3) \$75,000 in the case of a taxpayer not described in paragraph (1) or (2)".</p>	

- Program Requirements
 - Under penalty of perjury, applicants must list all household members and self-declare income eligibility for each in writing and agree to provide copies of tax returns for all household members or other supporting documentation as may be requested by GWP to support income eligibility.
 - Only one GWP Cares Bill Relief Program discount per household/account. Primary residence only.
 - Applicant must be named on the account on or before December 1, 2020. At least one adult household member (aged 18 or older) that contributed 25% or more of last year's taxable adjusted gross income to support household expenses must have been laid off or fired due or otherwise lost their source of income due to COVID-19.
 - Current Senior/Glendale Care customers will be automatically enrolled.
 - Customers are required to pay bill in full when their bill is due to maintain eligibility.
 - Customers that fail to pay their bill in full, fail to provide household income documentation when requested, are found to be ineligible, or who have submitted false information will be removed from the program and any benefits received will be charged on the next bill.
 - Upon request, applicants must provide documentation of total household income used to support income declared in the application.
 - PBC funding is limited and participation is on a first come, first served basis.
 - Additional requirements may apply.

- Application Process

- Customers can complete an application online or call GWP Customer Service and/or PBC Staff to have an application emailed or mailed to them.
- In cases of where recent unemployment is the basis for application, customers must attach a copy of the applicable Unemployment Award Letter(s) or provide a screenshot(s) of the personal profile page on California's Employment Development Department website showing their name, mailing address, and Unemployment Confirmation Number. The GWP account service address must be on the Unemployment Award Letter and/or associated with the Unemployment Confirmation Number for the applicant or other financially contributing household member.
- In cases of Self-Employment or otherwise ineligible for unemployment, customer must provide a statement of need as part of the application process.
- Once the application is completed in full, signed by the person named on the GWP account, and all supporting documentation is received and approved by GWP, customers will be enrolled in the program.
- Applications must be received by February 28, 2021 to qualify unless deadline is extended by Glendale Water & Power.
- GWP will review all previously-approved applications from applicants that are still GWP electric customers, and will automatically provide those applicants with an additional discount equal to difference between the original discount they received and the updated discount amounts as set forth in this Glendale Water & Power Cares Program Update.

- **Low Income Business Customer Program**

- Program Requirements

- Under penalty of perjury, applicant must provide a signed statement certifying that their business is not operating in one of the essential services sectors covered in the Governor's Executive Order N-33-20, including:
 - Health and Public Health Sector
 - Emergency Services Sector
 - Food and Agriculture Sector
 - Energy Sector

- Water and Wastewater Sector
- Transportation and Logistics Sector
- Communications and Information Technology Sector
- Government Operations and Other Community-Based Essential Functions
- Critical Manufacturing Sector
- Financial Services Sector
- Chemical Sector
- Defense Industrial Base Sector

and that their business has been closed by a State of California, County of Los Angeles, or City of Glendale COVID-19 “stay at home” order (in the case of a dining establishment, closed for consumption on premises) for a period of at least 4 weeks.

- Applications must be received by February 28, 2021 to qualify unless deadline is extended by Glendale Water & Power.
 - Only one GWP Cares Bill Relief Program discount per customer account.
 - Customers are required to pay bill in full when due to maintain eligibility.
 - Upon request, applicants must provide additional documentation to support their declaration of need in the application.
 - Customers that fail to pay their bill in full, fail to provide additional documentation when requested, are otherwise found to be ineligible, or who have submitted false information will be removed from the program and any benefits received will be charged on the next bill.
 - PBC funding is limited and participation is on a first come, first served basis.
 - Additional requirements may apply.
- Application Process
- Customers can complete an application online or call GWP Customer Service and/or PBC Staff to have an application emailed or mailed to them.
 - Customers must attach their statement certifying that their business meets the program requirements and their income has been negatively impacted by the COVID-19 “stay at home” order.
 - Once the application is completed in full, signed by the person named on the GWP account, and all supporting documentation is

received and approved by GWP, customers will be enrolled in the program.

- Applications must be received by February 28, 2021 to qualify unless deadline is extended by Glendale Water & Power.
- GWP will review all previously-approved applications from applicants that are still GWP electric customers, and will automatically provide those applicants with an additional discount equal to difference between the original discount they received and the updated discount amounts as set forth in this Glendale Water & Power Cares Program Update.