

**RESOLUTION NO. \_\_\_\_\_**

**RESOLUTION OF THE COUNCIL OF THE CITY OF GLENDALE, CALIFORNIA, TO  
DISPENSE WITH COMPETITIVE BIDDING AND AUTHORIZING THE DEPUTY  
DIRECTOR OF FINANCE-PURCHASING TO ISSUE A SERVICE AUTHORIZATION  
TO INNOVATIVE INTERFACES INCORPORATED FOR INTERGARED LIBRARY  
SYSTEM SERVICES**

**WHEREAS**, the Library, Arts and Culture Department (LAC) currently utilizes Innovative Interfaces Incorporated (III) for integrated library systems services; and

**WHEREAS**, Innovative Interfaces Incorporated has been the Glendale Library vendor for integrated library system services for the last ten years, and while industry standard is to change Integrated Library System (ILS) platforms at minimum every 10 years, most libraries often keep their systems for 20 years or more; and

**WHEREAS**, Glendale's Library cannot function without an ILS because the ILS manages all item holdings, customer registration, patron account activity, and online resources; and

**WHEREAS**, Library, Arts & Culture Department wishes to dispense with competitive bidding for Integrated Library System Services for one year to conduct a Request for Proposals (RFP) with a new recommendation to come before the City Council by the end of the one-year contract date of June 30, 2026; and

**WHEREAS**, It is in the City' best interest to dispense competitive bidding for the following reasons:

- (a) to provide staff time to conduct a RFP;
- (b) the current contract's favorable financial terms;
- (c) the considerable amount of start-up cost, time, and staff labor to switch to another system;
- (d) the fact that there are only a handful of companies that provide this service; and
- (e) III makes available a companion product called LINK+ at a considerably reduced price to its customers. LINK+ allows Glendale residents to access a consortium of over 70 area libraries to easily borrow books and materials and have them delivered to the Glendale library location of the customers' choice. LINK+ also greatly reduces the need for the Library to engage in traditional Interlibrary Loan (ILL), which incurs significant costs in staff time. III is also the only company that provides access to Link+ and the City has been using LINK+ since 2020; and

**WHEREAS**, Glendale City Charter, Article VI, Sec. 9 provides an exemption to competitive bidding where the Council determines it is in the best interest of the City to dispense with competitive bidding.

**NOW, THEREFORE BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF GLENDALE:**

1. The foregoing facts are deemed to be true and correct and are a basis for dispensing with competitive bidding, and the Council hereby finds that it is in the best interest of the City to dispense with competitive bidding.
2. The Council hereby dispenses with competitive bidding and authorizes the Deputy Director of Finance – Purchasing to issue a service authorization to Innovative Interfaces Incorporated for integrated Library Services in a not to exceed amount of \$104,675.50 for one year.

Adopted this \_\_\_\_\_ day of \_\_\_\_\_, 2024.

\_\_\_\_\_  
Mayor

ATTEST:

\_\_\_\_\_  
City Clerk

STATE OF CALIFORNIA        )  
  )   SS  
COUNTY OF LOS ANGELES    )

I, Suzie Abajian, Ph.D., City Clerk of the City of Glendale, certify that the foregoing Resolution No. \_\_\_\_\_ was adopted by the Council of the City of Glendale, California, at a regular meeting held on the \_\_\_\_ day of \_\_\_\_\_, 2025, and that same was adopted by the following vote:

Ayes:

Noes:

Absent:

Abstain:

\_\_\_\_\_  
City Clerk