



Integrated Waste Division

Public Works Department

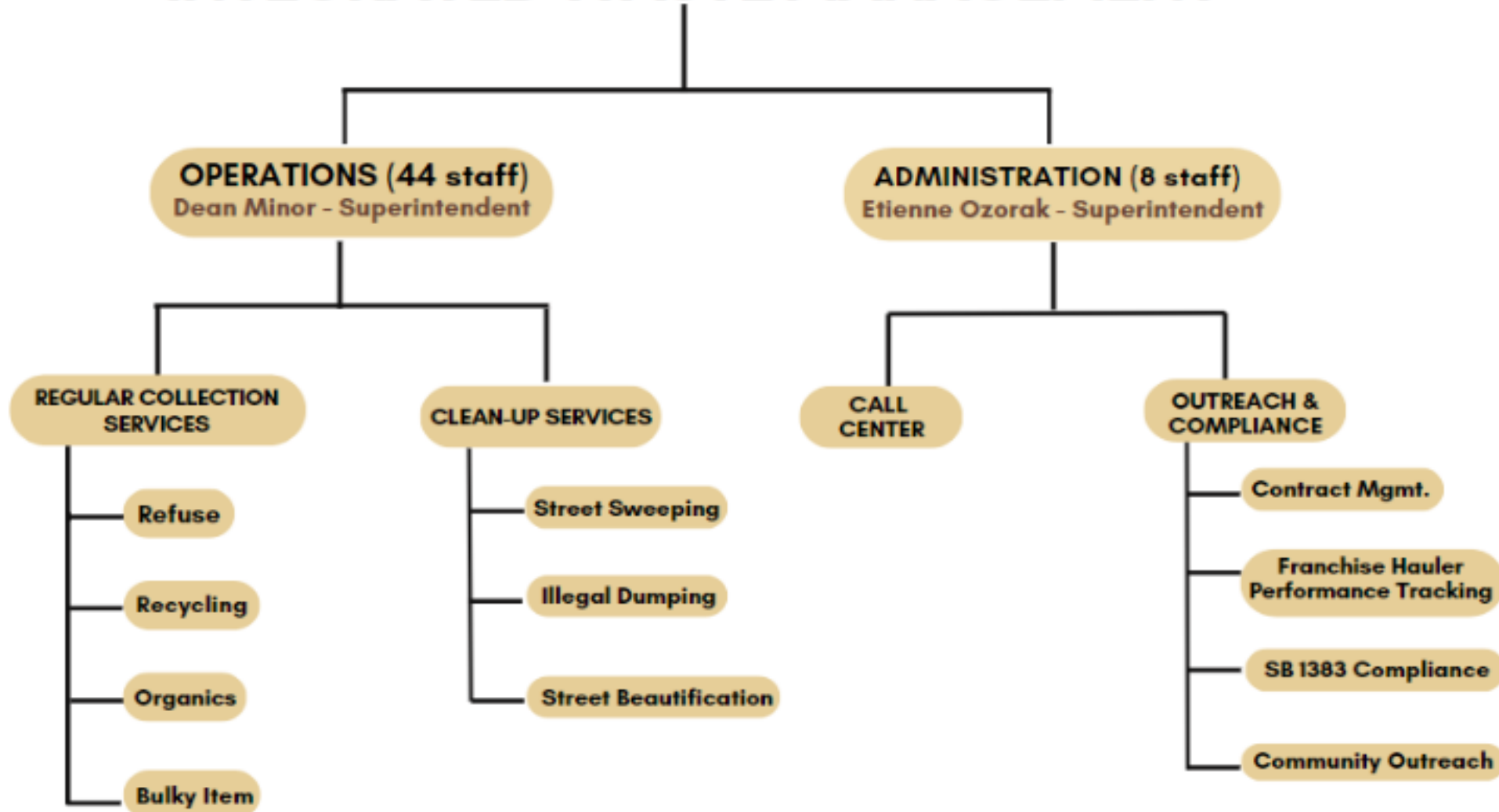
August 1, 2024



CITY OF GLENDALE INTEGRATED WASTE MANAGEMENT DIVISION



CITY OF GLENDALE INTEGRATED WASTE MANAGEMENT



1. RESIDENTIAL COLLECTION SERVICES

3-STREAM COLLECTION SERVICES:

- Trash
- Recycling
- Organics (incl. horse manure)



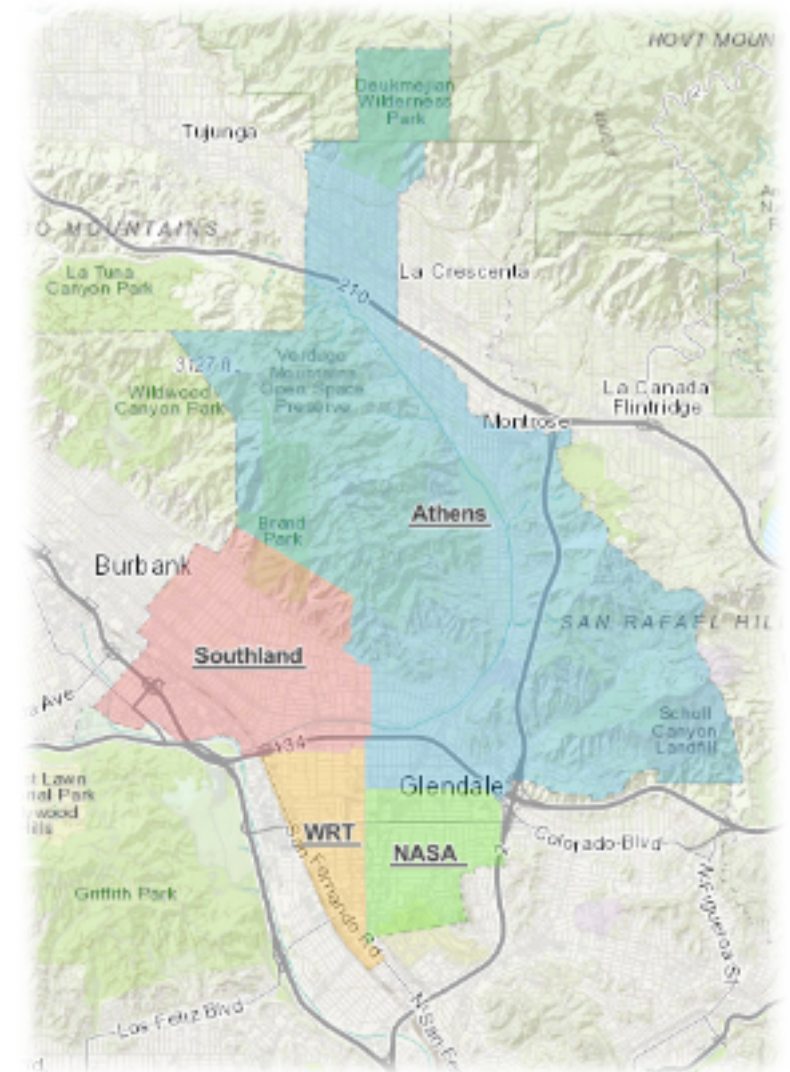
CLEAN-UP SERVICES:

- Bulky and Abandoned Item Pick-Up
- Street Sweeping
- Beautification



2. COMMERCIAL COLLECTION SERVICES

Franchise Hauler Agreement (2021)

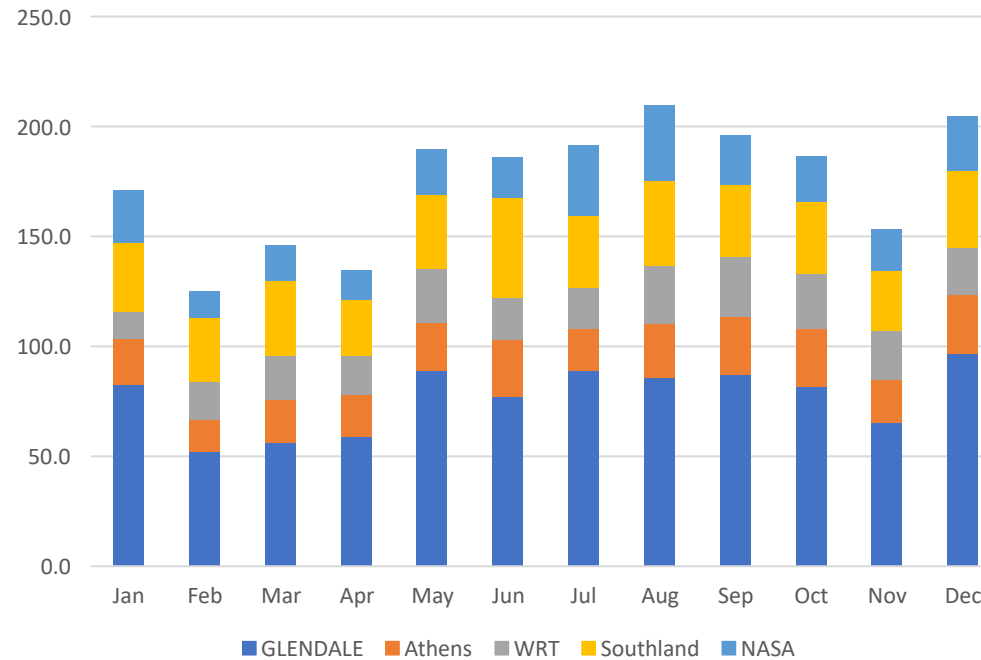


2. COMMERCIAL COLLECTION SERVICES: COMPLIANCE

All haulers		June 2022 Data			January 2024 Data		
		# of accounts	% compliance		# of accounts	Exemptions	% compliance
Total Accounts	Commercial	2590			2700	544	
	MFU	2974			2870	56	
	Total	5564			5570	600	
Recycling	Commercial	1462	56%		1926	45	73%
	MFU	2521	85%		2638	11	92%
	Total	3983	72%		4564	56	83%
Organics	Commercial	1721	66%		1929	499	90%
	MFU	2722	92%		2741	45	97%
	Total	4443	80%		4670	544	94%



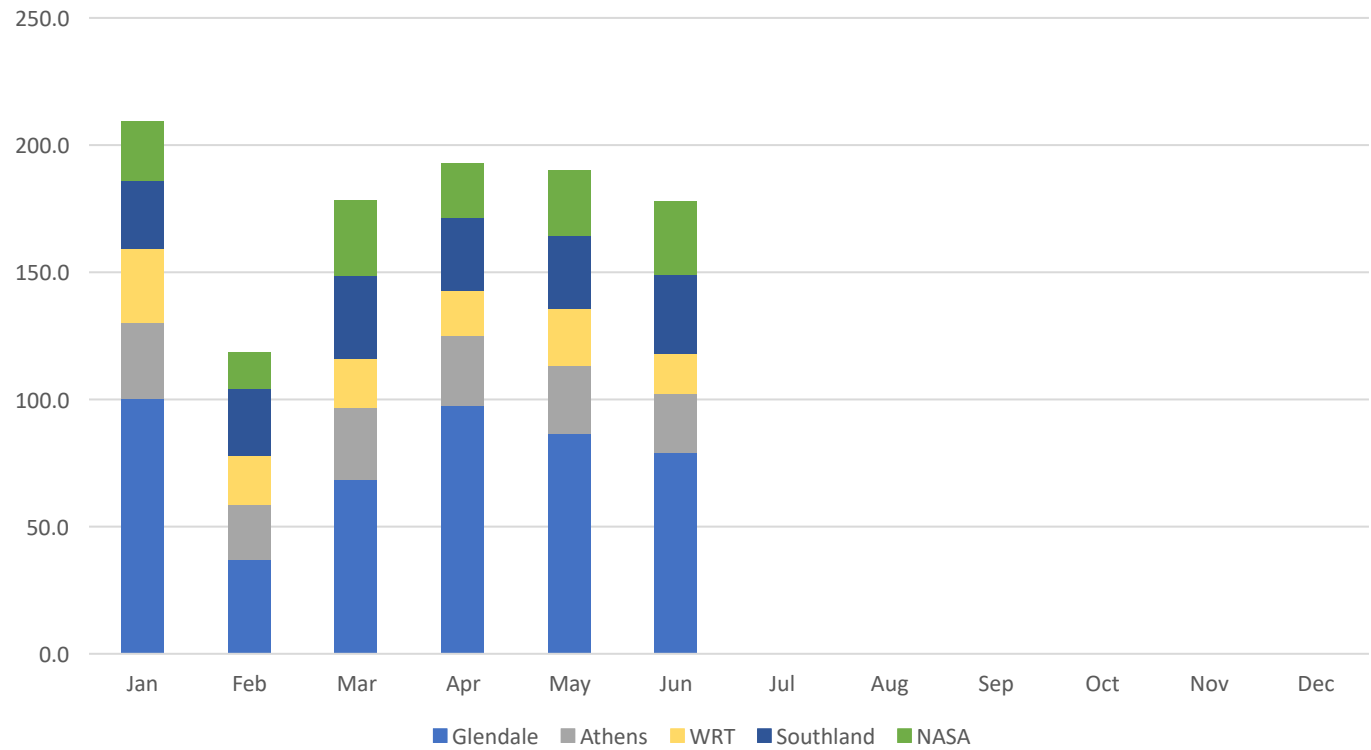
2. COLLECTION SERVICES: BULKY ITEM COLLECTION (2023)



2023	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
GLENDALE	82.6	52.0	56.0	59.2	88.8	77.0	88.6	85.5	87.1	81.6	65.0	96.8
Athens	20.8	14.4	20	18.7	21.7	26.2	19.5	24.8	26.5	26.2	19.9	26.5
WRT	12.3	17.2	19.6	18	25	18.7	18.4	26.2	27.2	25.4	22.1	21.7
Southland	31.4	29.5	34.2	25.5	33.3	45.8	33	38.8	32.8	32.5	27.5	34.8
NASA	24	11.9	16	13.3	20.8	18.5	32.1	34.12	22.6	20.6	18.65	25
TOTAL	187.3	164.3	172	134.6	189.6	186.2	191.5	209.5	196.2	186.2	153.1	204.8



2. COLLECTION SERVICES: BULKY ITEM COLLECTION (2024)



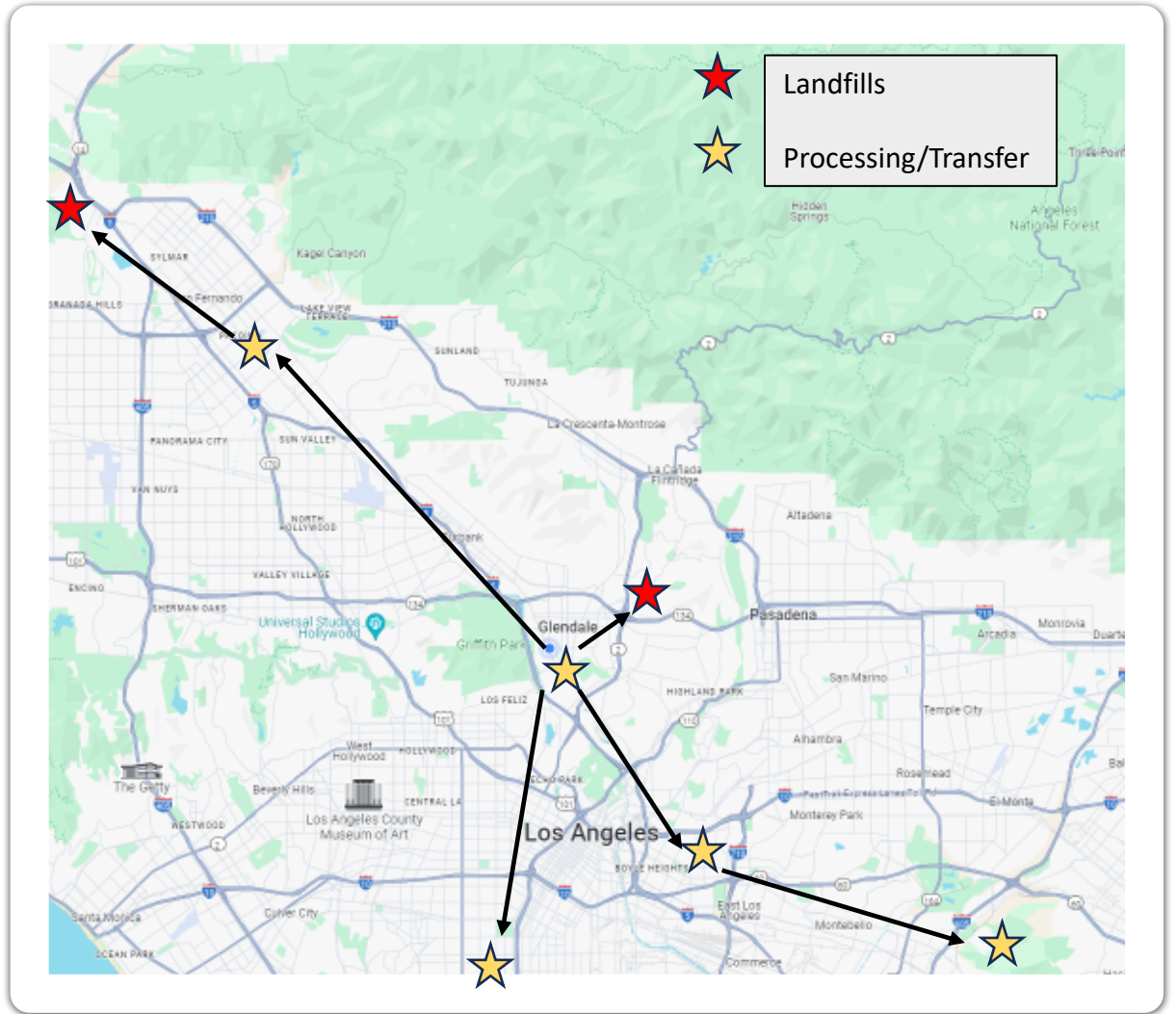
2024	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Glendale	100.1	36.7	68.4	97.6	86.2	78.9	0.0	0.0	0.0	0.0	0.0	0.0
Athens	30.1	22.0	28.4	27.3	27.1	23.5	0.0	0.0	0.0	0.0	0.0	0.0
WRT	29.1	19.2	19.4	18.0	22.3	15.5	0.0	0.0	0.0	0.0	0.0	0.0
Southland	26.6	26.3	32.4	28.4	28.9	31.1	0.0	0.0	0.0	0.0	0.0	0.0
NASA	23.4	14.4	29.7	21.5	25.8	28.8	0.0	0.0	0.0	0.0	0.0	0.0
TOTAL	209.3	118.6	178.3	192.8	190.3	177.8	0.0	0.0	0.0	0.0	0.0	0.0



2. COLLECTION SERVICES: Facilities Used

City of Glendale and Franchised Haulers make use of:

- **Refuse:**
3 facilities
- **Recyclables:**
8 facilities
- **Organics:**
4 facilities



2. COLLECTION SERVICES

Route Reviews (Residential)

- All routes must be reviewed annually (sampled)

Row Labels	Count of Trash Bin Audit
Organics	527
Contaminated	38
Not Contaminated	297
Not Set Out	192
Recycle	527
Contaminated	177
Not Contaminated	189
Not Set Out	161
Trash	527
Contaminated	188
Not Contaminated	246
Not Set Out	93
Grand Total	1581



2. COLLECTION SERVICES

Route Reviews (Commercial)

ATHENS	BINS INSPECTED	CONTAMINATED OR NOT
TRASH	1676	Contaminated: 11 Not Contaminated: 1665
RECYCLING	1412	Contaminated: 1 Not Contaminated: 1411
ORGANICS	1014	Contaminated: 18 Not Contaminated: 996

SOUTHLAND	BINS INSPECTED	CONTAMINANTS
TRASH	457	<ul style="list-style-type: none"> - Cardboard (321 Bins) - Food (206 Bins) - Paper (117 Bins) - Bottles (114 Bins)
RECYCLING	419	<ul style="list-style-type: none"> - Trash (107 Bins) - Green Waste (47 Bins) - Food (28 Bins)
ORGANICS	419	<ul style="list-style-type: none"> - Bottles (164 Bins) - Cardboard (66 Bins) - Trash (64 Bins)

WASTE RESOURCES	BINS INSPECTED	CONTAMINANTS
TRASH	390	<ul style="list-style-type: none"> - Cardboard - Food - Paper - Plastic
RECYCLING	250	<ul style="list-style-type: none"> - Plastic - Food/Plants - Styrofoam
ORGANICS	129	<ul style="list-style-type: none"> - Plastic - Pet Waste - Styrofoam
NASA	BINS INSPECTED	CONTAMINANTS
TRASH	142	<ul style="list-style-type: none"> - Cardboard - Food - Yard Trimmings - Plastic
RECYCLING	132	<ul style="list-style-type: none"> - Plastic - Clothes - E-Waste
ORGANICS	119	<ul style="list-style-type: none"> - Plastic - Pet Waste - Styrofoam



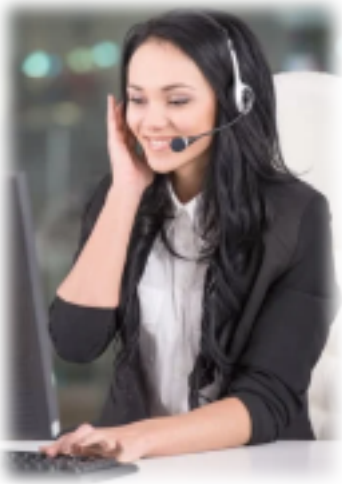
2. COMMERCIAL COLLECTION SERVICES

Performance Monitoring

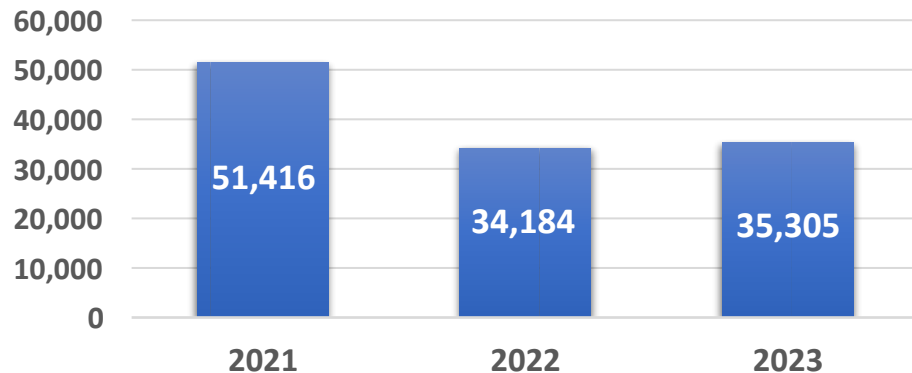
- Call Logs (ongoing)
- Waiver and Exemption Requests (ongoing)
- Bulky & Abandoned Items Tracking (monthly)
- Route Reviews (bi-monthly)
- Outreach Coordination (ongoing)
- AB 939 Fees (quarterly)
- Franchise Fees (quarterly)
- Customer Generator Compliance Reporting (bi-annual)
- Outreach & Edible Food Recovery fees (annual)
- Tonnage tracking (annual)



OUTREACH: CALL CENTER



NUMBER OF CALLS



■ TOTAL CALLS

- Schedule Bulky Item & Missed Collection Pick-Ups
- Service Updates: Replace, Change, or Add Carts
- Create Work Orders For:
 - Potholes
 - Fallen Trees/Signs
 - Damaged or Cracked Curbs/Crosswalks/Sidewalks
 - Abandoned Items
 - Bee Hives
- Public Parking and Meter Inquiries
- Street Sweeping Inquiries
- Recycling/Organic Waste Inquiries



OUTREACH: DIGITAL

- Website
- Social media



ORGANICS RECYCLING

Food Waste & Proper Source-Separation

California law requires residents to separate organic and recyclable materials. The City of Glendale is responsible for compliance and enforcing the state's source-separation requirements. If contamination is found in your recycling or organics container, you may be subject to fines.

Տաշ/կանոնից օրինակ բնական/կենդանական և անասնաբույս, անասնաբույսի և զանազան բնական աղբերակներ: Պեղծված բնական/կենդանական աղբերակները: Ի նախաձեռնությունը պահպանելու և խնայողական կառույց՝ աղբ առաքողների խնայող օրենսդրությունների կարգադրությամբ: Եթե մեկ ձևով/բանակի կամ բանակի բնական/կենդանական աղբերակները աղբի մեջ մեկ քանակի կամ աղբերակից հարկադրված, քաղ խնայող կը աղբերակից:

La ley de California requiere que los residentes separen los materiales orgánicos y reciclables. La Ciudad de Glendale es responsable de cumplir y hacer cumplir los requisitos estatales de separación en origen. Si se encuentra contaminación en su contenedor de reciclaje u orgánicos, puede estar sujeto a multas.

CITY OF GLENDALE / Public Works Department

 (818) 548-2916
Recycling@GlendaleCA.gov
GlendaleCA.gov/Organics

ORGANICS

Օրգանական + Օրգանական կենդանական

Place food scraps and food-soiled paper in any clear bag.
Coloca los restos de comida y el papel sucio en una bolsa de transparente.
Թաղանթից/կենդանական և օրգանական/կենդանական աղբերակները աղբի մեջ մեկ քանակի կամ աղբերակից:


RECYCLING

Քիչաբանակի + Քիչաբանակի

Keep bins clean and dry.
Mantenga los artículos limpios y secos.
Խնայողական խնայողական/կենդանական աղբերակները:

TRASH


Տաշ + Աղբերակ




CITY OF GLENDALE | PUBLIC WORKS DEPARTMENT

2023 WASTE MANAGEMENT PROGRAM REQUIREMENTS

MULTI-FAMILY PROPERTY MANAGERS TOOLKIT



 GlendaleCA.gov/MultiFamilyToolkit



CITY OF GLENDALE - PUBLIC WORKS

INTEGRATED WASTE MANAGEMENT

NEWSLETTER

ISSUE 1 JUNE 2024



GREEN BUSINESS PROGRAM

Join Glendale's Green Business Program today and certify your business as environmentally friendly! Receive free assistance to achieve certification and demonstrate your commitment to sustainability. Being a certified Green Business showcases your dedication to waste reduction, water and energy conservation, and pollution prevention. Visit GreenBusinessCA.org to enroll now!



DID YOU KNOW?

COFFEE PODS ARE NOT RECYCLABLE



FREE BACKYARD COMPOST BINS

ARE YOU READY TO TRANSFORM YOUR BACKYARD INTO A THRIVING OASIS? INTEGRATED WASTE MANAGEMENT IS THRILLED TO OFFER FREE BACKYARD COMPOST BINS TO ALL GLENDALE RESIDENTS! DISCOVER THE COUNTLESS BENEFITS OF COMPOSTING:

- ENHANCE PLANT GROWTH AND VITALITY
- PROVIDE ESSENTIAL NUTRIENTS IN AN ECO-FRIENDLY MANNER
- STRENGTHEN SOIL STRUCTURE AND HEALTH
- COMBAT EROSION AND CONSERVE PRECIOUS WATER
- SAY GOODBYE TO PESKY WEEDS AND MAINTAIN OPTIMAL SOIL TEMPERATURE WITH NUTRIENT-RICH MULCH

JOIN US IN NURTURING A GREENER, HEALTHIER GLENDALE! REQUEST YOUR COMPOST BIN TODAY:
RECYCLE@GLENDALECA.GOV

RECYCLE COACH

City of Glendale has launched Recycle Coach, an innovative communication platform aimed at simplifying recycling for Glendale residents. At its core is a user-friendly mobile app providing guidance on correct item disposal, personalized recycling schedules, pickup reminders, and engaging educational activities. Download the app or visit GlendaleCA.Gov/RecycleCoach to kickstart your recycling journey today!

Looking to Recycle Better?

Download Recycle Coach Today!



WWW.GLENDALERECYCLES.COM



OUTREACH: COMMUNITY EVENTS



EVENTS

- Annual Earth Day and Cruise Night Events
- Summer School Camps
- Community Presentations on Recycling

OUTREACH

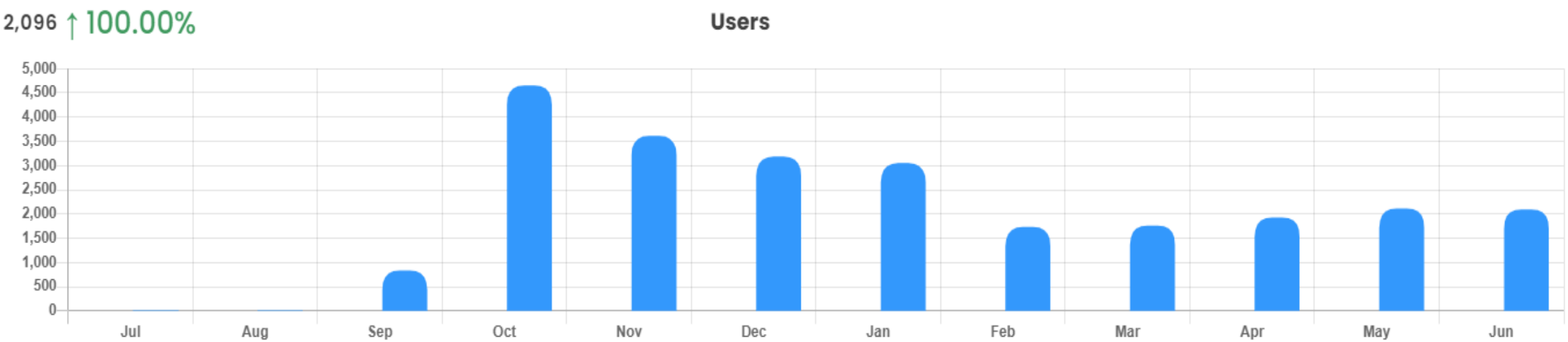
- Bill Inserts & City Connections Newsletter
- City Connections
- Bus signs
- Community Survey

CAMPAIGNS

- Global Recycling Day
- Food Waste Prevention Week
- National Compost Day
- America Recycles Day



OUTREACH: RECYCLE COACH



Schedule & Disposal Information

Report a Problem

English

My Schedule

What Goes Where

Discovery Zone

Find out your Waste and Recycling Pick-up Schedule

Street name

Show my Schedule

We've been taught to recycle. Now it's time to learn to recycle correctly. Download the [Recycle Coach](#) app.

Download on the App Store

GET IT ON Google Play

[Material List](#)

[User Agreement](#) [Privacy Policy](#)

- PROBLEM TYPES
- 1 I want to report a missed pick-up
 - 2 I want to request a bulk pickup
 - 3 This app contains wrong information



OUTREACH: SCHOOL PROGRAMS

- Discovery Cube
- Mr. Eco
- Environmental Defenders (LA County)
- Summer Camps
- Glendale Community College – Teams Internship Program



OUTREACH: ENFORCEMENT

- Notices of Violations
- Penalty Orders
- Code Violations



3. COMMERCIAL HAULER PERMIT PROGRAM

Permit Program Oversight

- Issue and Process Annual Permit applications
- Track construction/demolition diversion

Audit hauler records (annual)



4. RECYCLING CENTER OVERSIGHT

Solid Waste Facilities Permit

Monitor Contractor Performance

Stormwater Compliance



4. RECYCLING CENTER OVERSIGHT

Strategic Planning

RECYCLING CENTER MASTER PLAN

- Evaluation of the present operation
- Recommend immediate physical/operational changes to solve existing issues
- Recommend future physical/operational changes to accommodate anticipated increasing waste management demands
- Regional alternatives for managing materials
- Forecasting the streams

Preparing three alternatives to continued operations and a phased plan for facility improvements.

The results of the Glendale Recycling Center Master Plan are anticipated in late 2024.



5. COMPOSTING PROGRAMS

Backyard Composting & Bin Distribution

2021: 96 Bins

2022: 242 Bins

2023: 91 Bins

2024: 41 Bins (through July)

470 Total Bins



5. COMPOSTING PROGRAMS

Compost Distribution Events


2023 EVENTS:


- March, April, October, November
- Distributed 40 Tons (10 tons/Hauler)


2024 EVENTS:


- March, April, September, October
- Distributed 20 Tons (YTD)




CITY OF GLENDALE
FREE COMPOST GIVEAWAY

 **Saturdays:**
March 9 | April 13
September 14 | October 12, 2024

 **8:00 AM - 12:00 PM**
* Rain Permitting

 **Lot 30 Parking Lot**
1255 N Verdugo Rd.
Glendale, CA 91206

Free Compost:

- Self-serve event
- Bring a sturdy container, shovel, and gloves
- Created from your curbside organics recycling
- Add it to your plants to improve soil quality

Questions?
Email: Recycle@GlendaleCA.gov



5. COMPOSTING PROGRAMS

Neighborhood Program Development (Fall 2024)

- Farmers' Market Food Scrap Drop-off
- Park and Community Compost Hubs
- Community Compost Workshops
- Multi-family housing composting pilot



6. EDIBLE FOOD RECOVERY PROGRAM

Commercial Edible Food Generators

Tier 1 = 32

January 1, 2022

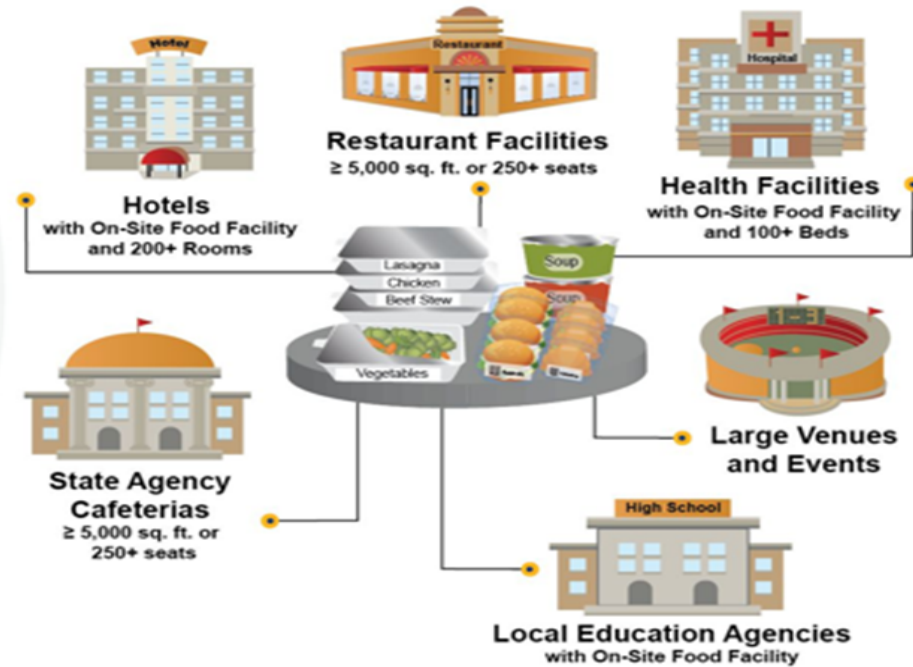
Tier one businesses typically have more produce, fresh grocery, and shelf-stable foods to donate.



Tier 2 = 47

January 1, 2024

Tier two businesses typically have more prepared foods to donate, which often require more careful handling to meet food safety requirements (e.g. time and temperature controls).



6. EDIBLE FOOD RECOVERY PROGRAM

	Existing Food Recovery Org. Recipient Name	LOCATION
1	International Families Association	1741 Gardena Ave. Glendale, CA 91204
2	The Salvation Army – Glendale Corps & Community Center	320 W. Windsor Rd. Glendale, CA 91204
3	Ascencia	1851 Tyburn St. Glendale, CA 91204
4	Catholic Charities of LA (Loaves & Fishes)	4322 San Fernando Rd. Glendale, CA 91204
5	Glendale Community College	1500 N. Verdugo Rd. Glendale, CA 91208
6	YWCA of Glendale & Pasadena	735 E. Lexington Dr. Glendale, CA 91206
7	Armenian Relief Society of Western USA	517 W. Glenoaks Blvd. Glendale, CA 91201



7. GREEN BUSINESS PROGRAM

GREEN BUSINESS PROGRAM:

- Glendale is a member of California Green Business Network (CAGBN) along with 50 other Cities and/or Counties.
- CAGBN's checklist of certification measures help businesses improve energy and water efficiency, recycling, green procurement, improve their healthy business model, and develop community engagement
- The program provides free assistance to the office, retail & restaurant sectors



Total Certifications to date: 77

Year	Number of Certifications
2019-2020	16
2020-2021	20
2021-2022	24
2023-2024	17



7. GREEN BUSINESS PROGRAM



Metric	Reduction
Greenhouse Gas Reduction	143,530 pounds (of CO ₂)
Electricity Saved	245,411 kWh
Waste Diverted	225,510 pounds
Water Saved	534,924 gallons
Fuel Saved	656 gallons
Hazardous Waste Reduced	370 gallons



8. MWELO & CALGREEN TRACKING

Model Water Efficient Landscape Ordinance (managed by City Planning)

Number of Projects (2023): 23

Tons Diverted (2023): 749

CalGreen (managed by City Planning)

Construction/demolition projects:



9. PROCUREMENT TRACKING

CITY REQUIREMENT TARGET:

Annual Procurement (compost distribution)

Shortfall

16,307.00 tons equivalent

129.31 (1%)

16,177.69 (99%)

REQUIREMENT CAN BE FULFILLED BY PURCHASE OF RENEWABLE GAS:

- Transportation fuel
- Electricity from RG or Biomass Conversion
- Heating applications
- Compost
- Mulch





#MyGlendale